



**SADA**  
THE SOUTH AFRICAN  
DENTAL ASSOCIATION

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## **Ensure you have a profile on the HPCSA platform and that your correct contact details are included**

SADA has been receiving requests to assist with contacting the HPCSA as registered practitioners are receiving no response to their attempts either telephonically or via email.

### **To access your HPCSA profile**

To log in go to

<https://hpcsaonline.custhelp.com/>

If you do not remember your Username or Password  
Click on → [Forgot your username or password?](#)

This will take you to a page which will allow the following:

- Reset your password
- Request your username using Registration Number
- Request your username using Email Address
- Recover Your Account

### **How do I check my CPD status?**

To check your CPD status, go to the Account Settings page, click on your name in the top right-hand corner and select Account Overview, 9. Click on the My CPDs tab on the Account Overview page.

Registered practitioners can also access CPD information by clicking on Online services → CPD update request → [Click here to proceed](#)



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